

# RPA and Cognitive Automation for Banking and Financial Services

Streamline Operations to Improve Customer Experience



## 24X7 CUSTOMER FOCUS WITH RPA

Financial institutions are faced with the challenge of providing customer service anytime/anywhere while maintaining tight data governance and process controls. Robotic Process Automation (RPA) can automate repetitive tasks, access unstructured data, and tap into disparate data sources across legacy systems to meet customer needs and regulatory requirements.

- OPERATIONAL EFFICIENCY .....▶ Deliver low-cost, error-free customer service
- FRAUD PREVENTION .....▶ Enhance detection and prevention of fraudulent transactions
- REGULATORY COMPLIANCE .....▶ Track and manage data to meet regulatory requirements

### The Future of Financial Services

Up to 25% of banking processes are likely to be automated in the next few years. Leverage Automation Anywhere's intelligent Digital Workforce to eliminate manual tasks, streamline operations, and improve access to business data. RPA works alongside human labor to help financial services organizations improve the efficiency and effectiveness of core business processes.

#### Use RPA to:

- Accelerate Loan Underwriting & Processing
- Automate Account Opening & Closure
- Streamline Payment Processing
- Enhance Fraud Detection
- Improve KYC and AML Compliance Processes
- Consolidate & Validate Data from Legacy Systems
- Augment Data Testing by Compliance & Internal Audit
- Automate Reconciliations & Intercompany Settlements

#### With RPA you can achieve cutting-edge results:

- 70% savings in processing cost and customer delivery time
- Immediate access to multiple data feeds and analytics
- Error-free operations and reporting

Automation Anywhere offers secure, scalable, intuitive, and intelligent automation solutions to help your organization achieve your digital transformation goals. To learn more about our solutions for Financial Services organizations, visit us at [www.AutomationAnywhere.com/FinancialServices](http://www.AutomationAnywhere.com/FinancialServices).

# THE WORLD'S MOST DEPLOYED DIGITAL WORKFORCE PLATFORM

## ROBOTIC PROCESS AUTOMATION



Enterprise RPA is automation for every rules-based, repeatable task, such as processing a transaction, manipulating data or communication with a digital system.

+

## COGNITIVE AUTOMATION



Cognitive automation uses AI and machine learning to automate unstructured and semi-structured processes, such as analyzing customer emails or processing invoices.

+

## DIGITAL WORKFORCE ANALYTICS



Analytics synthesize bot-level data to generate real-time operational intelligence and actionable business insights presented through visual dashboards.

## READY TO EXPERIENCE THE DIGITAL WORKFORCE?

- World-leading RPA solution – **Automation Anywhere Enterprise** automates execution of well-defined tasks and processing of structured data.
- Unique, cognitive **IQ Bot™** automates the processing of unstructured data and converts it into a structured format.
- Smart analytics with **Bot Insight™** automatically aggregate and visualize data from various business systems.

Visit [www.automationanywhere.com](http://www.automationanywhere.com) to request a demo or receive a free 30-day trial of the most powerful Digital Workforce platform.

Call 1-888-484-3535 or visit [www.AutomationAnywhere.com](http://www.AutomationAnywhere.com) to schedule a live demo.

**Automation Anywhere**  [www.automationanywhere.com](http://www.automationanywhere.com)

 North America: 1-888-484-3535 x1 | International: 1-408-834-7676 x1

 @AutomationAnywh  [www.linkedin.com/company/automation-anywhere](http://www.linkedin.com/company/automation-anywhere)  [sales@automationanywhere.com](mailto:sales@automationanywhere.com)

Copyright © 2019 Automation Anywhere, Inc. All rights reserved. Automation Anywhere, the Automation Anywhere logo, Go Be Great, BotFarm, Bot Insight, and IQ Bot, among others are either registered trademarks or trademarks of Automation Anywhere, Inc. in the United States and/or other countries. Other product names used in this publication are for identification purposes only and may be trademarks of their respective owners.

March 2019, Ver. 3